



WINDSOR
UTILITIES
COMMISSION

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INFORMATION SHEET

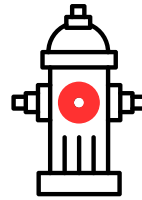
Windsor Utilities Commission (WUC), an industry leader in North America, has a superior water treatment facility that uses one of the top processes for purifying water — Ozonation.

We deliver to our customers the reliable and cost-effective water solutions that are essential to life.

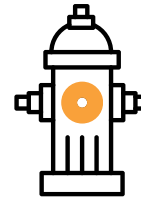
FUN FACT

Water hydrants use a colour code to indicate the amount of water they can provide, measured by Gallons Per Minute (GPM).

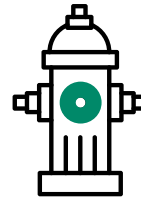
Firefighters can easily select which hydrant is best for their needs based on the colour of its cap or ring.



Red: Under 500 GPM

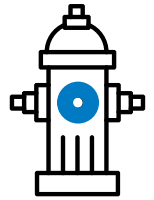


Orange: 500 to 1,000 GPM



Green: 1,000 to 1,500 GPM

Blue: 1,500 GPM or Greater



Tap water versus bottled water

Quality: WUC's tap water continues to exceed the standards as regulated by the Ministry of the Environment, Conservation & Parks (MECP) and as proposed by Health Canada. Bottled water can legally contain many substances not acceptable in municipal drinking water. Only those that are labelled "spring" or "mineral" are subject to regulated quality standards testing.

Regulations: tap water goes through a rigorous process of cleaning, filtering and testing. In Canada, the Food and Drug Act requires bottled water to meet micro-biological, chemical and physical standards which are meant to ensure they are safe to consume.

Environmental Implications: every year the world spends an estimated \$100 billion on extracting, altering, packaging, shipping and consuming bottled water. Nine out of ten plastic water bottles end up as garbage or litter - not recycled!



**\$0.000024
per glass**



**\$1
per bottle**

The main reason for high water consumption is a poorly functioning toilet. A running toilet can waste 30,000 to 60,000 gallons of water. Many people think they will hear a noise if a toilet is not working properly, but this is not true.

Below is a toilet test you can complete:

Toilet Leak Test: you can test your toilet for leaks by dropping dye tablets (or a few drops of food colouring) into the tank. **DO NOT FLUSH.** Wait 15-20 minutes. If colour appears in the bowl, you have a leak.



90%
**OF WATER BILL
INCREASES ARE
CAUSED BY A
SILENT TOILET
LEAK**



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