



# Electricity Delivery Rates as of May 1, 2010

	RESIDENTIAL	GENERAL SERVICE <50kW	GENERAL SERVICE >50kW	INTERMEDIATE	LARGE USE	SENTINEL LIGHTING	STREET LIGHTING	UNMETERED SCATTERED LOAD
<b>TRANSMISSION DELIVERY RATES</b>					<b>Available upon request</b>			
Retail Transmission - Network	\$0.0066/kWh	\$0.0060/kWh	\$2.0814/kW	\$2.8209/kW		\$1.9044/kW	\$1.9020/kW	\$0.0060/kWh
Retail Transmission - Connection	\$0.0043/kWh	\$0.0040/kWh	\$1.4025/kW	\$1.9009/kW		\$1.2832/kW	\$1.2818/kW	\$0.0040/kWh
<b>DISTRIBUTION (ENWIN) DELIVERY RATES</b>								
Fixed Customer Charge *	\$11.70	\$26.17	\$102.96	\$2,089.29		\$11.66**	\$4.70**	\$10.16**
Variable Distribution Rate	\$0.0199/kWh	\$0.0162/kWh	\$4.7075/kW	\$1.9306/kW	N/A	N/A	N/A	
Net Rate Riders (negative # if in brackets)***	(\$0.0020/kWh)	(\$0.0022/kWh)	(\$1.2457/kW)	(\$1.3862/kW)	(\$0.14)**	(\$0.09)**	(\$1.11)**	

\* Charge is prorated depending on number of days in the billing period.

\*\* Charge is per connection.

\*\*\* Additional adjustment of (\$0.0009) for Residential and General Service <50kW not on RPP.

**787 OUELLETTE AVENUE, WINDSOR, ONTARIO N9A 5T7**  
**CUSTOMER SERVICE TELEPHONE: (519) 255-2727**



[WWW.ENWIN.COM](http://WWW.ENWIN.COM)

## ELECTRICITY COMMODITY

### 1. REGULATED PRICE PLAN (RPP) CONSUMERS

This "all in" rate set by the Ontario Energy Board is the default basis by which most Residential and General Service <50kW customers pay for the electricity commodity.

#### RESIDENTIAL

May 1/10-Oct. 31/10 <600 kWh.....	\$0.065 / kWh
May 1/10-Oct. 31/10 >600 kWh.....	\$0.075 / kWh

#### GENERAL SERVICE <50kW

May 1/10-Oct. 31/10 <750 kWh.....	\$0.065 / kWh
May 1/10-Oct. 31/10 >750 kWh.....	\$0.075 / kWh

### NON-REGULATED PRICE PLAN CONSUMERS

Customer not eligible for the RPP or who choose to leave the RPP pay for the electricity commodity according to the:

1. Spot market price,
2. Weighted average price, or
3. Retailer contract price.

Non-RPP customers may additionally be subject to Global Adjustment (Provincial Benefit) charges or credits.

## REGULATORY CHARGES

Wholesale Market Service Charge .....	\$0.0052 / kWh
Rural Rate Protection Charge.....	\$0.0013 / kWh
Ministry Green Energy Charge .....	\$0.0004 / kWh
RPP Administrative Charge* .....	\$0.25

*\* Not applicable to non-RPP customers*

## DEBT RETIREMENT CHARGE

Ontario Hydro Debt .....	\$0.007 / kWh
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## LOSS FACTOR ADJUSTMENT

As electricity is delivered over a power line, a small amount of power is used or lost as heat. This is known as line loss. The loss factor adjustment accounts for these losses.

Secondary metered customers <5,000 kW .....	1.0377
Primary metered customers <5,000 kW .....	1.0273

Loss Factors for customers >5,000 kW are available upon request.

## SELECT MISCELLANEOUS CHARGES

Arrears Certificate .....	\$15.00
Pulling Post-Dated Cheques.....	\$15.00
Account History .....	\$15.00
Credit Reference/Credit Check (+Agency Fees).....	\$15.00
Returned Cheque Charge (+Bank Fees).....	\$15.00
Account Set-up/Change of Occupancy Charge (plus credit agency fees if applicable).....	\$30.00
Special Meter Reads.....	\$30.00
Collection of Account Charge - No Disconnection.....	\$30.00
Disconnect/Reconnect at Meter (Regular Hours).....	\$65.00
Meter Dispute Charge + Measurement Canada Fees (if meter found to be correct).....	\$30.00
Dispute Test Residential .....	\$50.00
Service Call - Customer-owned equipment.....	\$30.00
Missed Service Appointment .....	\$65.00

**Late Payment Charge** of 1.5% will be applied to the unpaid portion of your account's monthly balance.

## TRANSFORMER OWNERSHIP CREDIT

Service <115 kV .....	\$0.60 / kW
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## FOR MORE INFORMATION ABOUT ONTARIO'S ELECTRICITY INDUSTRY:

- ONTARIO ENERGY BOARD (OEB): [WWW.OEB.GOV.ON.CA](http://WWW.OEB.GOV.ON.CA)
- INDEPENDENT ELECTRICITY SYSTEM OPERATOR (IESO): [WWW.IESO.CA](http://WWW.IESO.CA)
- ONTARIO POWER AUTHORITY (OPA): [WWW.POWERAUTHORITY.ON.CA](http://WWW.POWERAUTHORITY.ON.CA)