



Life Support Notification Form

Please note that if you require life support you should be aware of *ENWIN's* policy, which is outlined below.

- A life support customer should undertake to have an alternative source of electricity nearby, such as a battery backup system or a generator.
- A life support customer should have a battery-operated radio (with a supply of fresh batteries) so that they can listen to the *ENWIN* updates during bad weather. These updates will indicate the severity of the storm and the length of the outage, if available.
- A life support customer should always make arrangements to leave their home in the event the outage is extended.
- *ENWIN* will not always have the opportunity to notify life support customers of all outages as some are unplanned.
- Life support customers should determine if their situation is critical enough to require a call for an ambulance.

Although *EnWin* does not supply generators to Life support customers, when power is being restored throughout the city, an attempt will be made to be sensitive to the needs of life support customers. This does not however guarantee that their electricity will be restored in advance of other groups.

BY SIGNING BELOW, I AM CONFIRMING THAT A LIFE SUPPORT CONDITION DOES EXIST AT MY PREMISE.

(PLEASE PRINT NAME)

(PLEASE SIGN NAME)

ADDRESS

(DATE)

(PLEASE COMPLETE AND FAX TO ENWIN UTILITIES LTD.)

ENWIN UTILITIES LTD.
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